

# HAMPSHIRE COUNTY COUNCIL

## Report

<b>Committee:</b>	Health and Adult Social Care (Overview and Scrutiny) Committee
<b>Date:</b>	20 November 2018
<b>Title:</b>	Update from Hampshire Hospitals NHS Foundation Trust (HHFT) on the Minor Injury Unit (MIU) at Andover War Memorial Hospital
<b>Report From:</b>	Alex Whitfield, Chief Executive Hampshire Hospitals NHS Foundation Trust

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### 1. Purpose of Report

1.1 This paper updates the Scrutiny Committee on the Minor Injuries Unit (MIU) in Andover.

### 2. Minor Injuries Unit in Andover

- 2.1. The Committee was previously updated by HHFT in July 2018 on the progress it had made to manage the working hours of the Minor Injury Unit (MIU) at Andover War Memorial Hospital. This paper provides an update on the current situation.
- 2.2. Following the appointment of a Clinical Matron and the agreement with West Hampshire Clinical Commissioning Group (WHCCG) to reduce the operational hours and bring forward the closing time to 18:00hrs the MIU has continued to improve the quality of care it provides to patients. Despite the continued challenge to ensure adequate workforce the team have continued to achieve 99% compliance against the constitutional standard of 95% of patients seen and discharged within 4 hours.
- 2.3 Recruitment of Emergency Nurse Practitioners (ENPs) has been a principal focus in the Medicine Division. However, against a national shortage of ENPs, it has continued to be difficult to recruit to fill the organisational requirement and thus made it very difficult to maintain a safe service in accordance with the commissioned hours. The Trust has been actively growing its own capability but this is taking time to realise. To date, we have successfully trained six ENPs on an internal training programme. During the September 2018 recruitment we have enlisted a further three trainee's onto this programme. From December 2018 the MIU will have a vacancy of 3.75 WTE ENP's.
- 2.4 Following a review of the attendance profile of the MIU, a joint agreement was made between WHCCG and HHFT to amend the opening hours to

0830hrs – 1800hrs daily for 6 months, this agreement is due to end in December 2018. To date the Trust has not seen a significant impact on either Winchester or Basingstoke ED attendances as a result of this reduction in opening hours.

- 2.5 Noting the risk, and following the recent unsuccessful tender process to develop an Urgent Treatment Centre, the Trust has committed to collaboration with South Central Ambulance Service NHS Trust (SCAS) to trial the rotating paramedic initiative for a period of six months starting November 2018. HHFT continue to work with commissioners to agree the opening times of the Minor Injuries Unit.

### **3. Conclusion**

- 3.1. Hampshire Hospitals NHS Foundation Trust are committed to providing and developing the minor injuries service provided in Andover War Memorial Hospital and are actively working with partners and commissioners to develop a sustainable and deliverable solution.

We see this as a valuable and needed service for the population of Andover.